



**SAN JOAQUIN**  
— COUNTY —  
*Greatness grows here.*

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August 21, 2018

Honorable Linda Lofthus, Presiding Judge  
San Joaquin County Superior Court  
180 E Weber Avenue  
Stockton, California 95202

Dear Judge Lofthus,

Pursuant to Penal Code Section 933(c), the San Joaquin County Probation Department (hereinafter “Probation Department”) submits its response to the Follow-Up Report to the 2015-2016 and 2016-2017 Grand Jury Report on San Joaquin County Juvenile Justice Facilities.

**Finding:**

**F1.0: The anticipated work covered by this project has not been completed, which has a negative impact on the safety and security of staff and wards.**

Pursuant to Penal Code Section 933.05(a), the response to the recommendation is as follows: the respondent agrees with the finding.

**Recommendation:**

**R.1.0.: By December 31, 2018, the Probation Department complete the installation of the intercom, audio, and visual system.**

Pursuant to Penal Code Section 933.05(b), the response to the recommendation is as follows: the recommendation has not yet been fully implemented, but will be fully implemented in the future, with a timeframe for implementation. Work on the installation of the intercom, audio, and visual system began in May 2017 however, it is not yet complete. All projects should be completed by December 31, 2018.

Project Start:

The first walk through with ISD and ISD’s consultant vendor, Graybar, was August 28, 2016. The immediate project focus at that time was on the Housing Unit 5 room intercom system as it had recently failed, forcing youth on that housing unit to be moved to an older housing unit. During this walk through, the entire facility was observed and the status of all video, camera, intercom and surveillance systems were discussed as they all were in stages of potential failure and in need of upgrade and/or repair. In late 2016, project initiation efforts began on the other Housing Units. Several months of effort was required to complete the necessary scopes of work, bidding, and purchase order processing. The contractors began their on-site work on the additional Housing Units in May 2017.

Project Challenges:

There have challenges to this project, resulting in delays, the most severe challenges being;

1. Technical documentation in the form of drawings, maps, system design and configuration documentation of the existing systems could not be found to provide information on how the existing systems were installed, wired and configured. For example, no maps or documentation was found that included basic information such as the numbers of existing cameras, their locations, how they were configured and how they would respond to two separate video systems.
2. The lack of standardization in the installations of the existing intercom systems between the housing units has been uncovered during the implementation of the new system, resulting in numerous delays due to the current vendors having to refabricate and/or utilize alternate products to complete the project. These issues were not identified in advance due to the lack of documentation on the existing system and could only be identified once work on each housing unit was underway.
3. The use of multiple vendors presented scheduling challenges; i.e. proposal and purchase order processing for work for each vendor, one vendor waiting on another vendor to complete work, vendors waiting for information that Probation and ISD had to research in depth due to the lack of maps and documentation of the older systems.

Project Status on Completed Items:

The following Video System Upgrade and Expansion has been completed to date:

1. Housing Units 4, 5 and 6: Installation of new cameras completed.
2. Housing Unit 3: Installation of new cameras have been completed.
3. Housing Unit 1: Installation of 2 new cameras have been completed.
4. Facility Door and hallway Cameras: Installation of 5 new cameras have been completed.
5. Camp Peterson: Wiring and conduit completed for additional cameras.
6. Two Video Servers installed, running new video management software and are actively monitoring and recording the new cameras.
7. Video recordings configured for one year retention to be in compliance with Government Code Section 26202.6.
8. Thirty-five new cameras have been installed and programmed into the video surveillance system.

The following Intercom System Upgrade has been completed to date:

1. Housing Units 4, 5 and 6: Installation of new intercom system completed.

Project Status on Outstanding Items:

1. Video System Upgrade and Expansion Outstanding:
  - a. Housing Unit 1: Remaining cameras are pending the purchase order process.
  - b. Housing Unit 2: Cameras are installed awaiting programming.
  - c. Facility Door and hallway Cameras: Remaining camera installations are pending the Facility Control System (FCS) installation
  - d. Camp Peterson: Cameras are pending the purchase order process.
  - e. The installation and programming of the sixty-five new cameras listed above in items a-d.
2. Intercom System Upgrade Outstanding:
  - a. Housing Units 1, 2 and 3: The Intercom prototype components are being tested. Once the prototype is confirmed, a proposal will be received and the purchase order process begun. The installation of the new intercom system for these units is scheduled for October and November 2018.
3. Facility Control System Outstanding:
  - a. The vendor is currently completing the configuration of the FCS.
  - b. Testing and acceptance of the design of the FCS by Probation to occur August 8, 2018.
  - c. The onsite installation of FCS to occur in September 2018 with final training and completion by October 2018.

If you have any questions regarding these responses, please contact County Administrator Monica Nino at (209) 468-3203.

Sincerely,

*Robert V. Elliott 8/24/2018*

Robert V. Elliott, Chair  
Board of Supervisors

c: Board of Supervisors  
Clerk of the Board  
County Administrator  
County Counsel  
Probation Department