

The Superior Court COUNTY OF SAN JOAQUIN 222 E. WEBER AVENUE, ROOM 303 STOCKTON, CALIFORNIA 95202

TELEPHONE (209)992-5555 WEBSITE www.sjcourts.org

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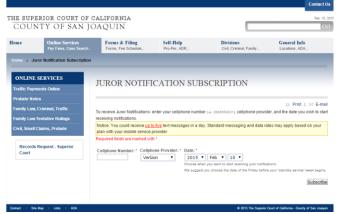
Contact: Stephanie Bohrer (209) 992-5218

COURT ANNOUNCES IMPLEMENTATION OF ENHANCED JURY SERVICES DURING JUROR APPRECIATION WEEK

The Superior Court of California, County of San Joaquin is pleased to announce the implementation of two new systems designed to enhance jury services. These new services include the juror text notification system and juror express self-check-in system.

The Court recognizes and appreciates the sacrifices made by jurors to perform jury service and as such, strives to improve jurors' experience with the court. This includes improving communication with jurors and streamlining jury service operations. It is with this in mind that the court implemented the juror text notification and juror express self-check-in systems.

Today, many jurors rely on electronic communication. The goal of the juror text notification system is to integrate jury service into jurors' everyday lives by providing jury service updates via texting. The text notification system is designed to remind jurors of their



upcoming jury service and to advise them of what group numbers are required to report, have been cancelled, and are still on "standby." Providing this information by text is an additional court service. Jurors already can check reporting information on the Court's website at

http://www.sjcourts.org/divisions/jury-service/jury-reporting-info or call the jury reporting number at 209-992-5500. The Court can now send that information by text to jurors who opt in for that purpose.

Jurors can subscribe to receive text notifications by visiting the court's website at http://www.sjcourts.org/online-services/juror-notification.

With the availability and success of self-service systems at airports and grocery stores, the Court set out to apply the same concept to the juror check-in process. With the Court's new "express self-check-in system," jurors now have the option to check-in via one of three express self-check-in kiosks located in the jury assembly room. Jurors are greeted by jury staff and are directed to the appropriate kiosk. The express self-check-in process is as simple as scanning the barcode on the juror badge and following a few prompts with the click of a computer mouse.



The express self-check-in system can be used by jurors who have their summons with attached juror badge and have completed the juror information portions of their summons prior to entering the jury assembly room. Jurors who do not have a summons, need to have a juror badge printed, need to postpone their jury service, or have other questions must be assisted by jury staff at the counter.

The announcement of these enhanced services comes during Juror Appreciation Week, which is celebrated May 11–15, to recognize the service and participation of jurors from our local community. Recognition for jurors during the second week in May was established by a special resolution passed by the California

Legislature in 1998 to acknowledge the important contributions of citizens who devote their time and effort in "making the cherished right of trial by jury a reality."

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