



The Superior Court of California
COUNTY OF SAN JOAQUIN
180 E. WEBER AVENUE
STOCKTON, CALIFORNIA 95202

TELEPHONE
(209)992-5695
WEBSITE
www.sjcourts.org

FOR IMMEDIATE RELEASE
October 7, 2020

Contact: Stephanie Bohrer, (209) 992-5218
sbohrer@sjcourts.org

SUPERIOR COURT LAUNCHES NEW ONLINE DISPUTE RESOLUTION SYSTEM

STOCKTON – The San Joaquin County Superior Court continues to expand its use of technology and increase accessibility during the COVID-19 pandemic. This week, the Court launched a new [Online Dispute Resolution \(ODR\)](#) system that offers the public the ability to resolve their traffic infraction citation without in-person appearances.

ODR provides the public with the ability to take action on their infraction citation without having to physically visit the courthouse. The ability to resolve court cases in an online platform not only provides convenience and easier access for all involved, but it can also lower costs to litigants who would otherwise need to take time off from work and find childcare to appear in court.

ODR services include the ability to submit proof of corrections, request a review of their citation, contest their citation, request an extension for their fees and fines, and request a one-time extension of their scheduled hearing date. The public is encouraged to visit the [Court's website](#) to learn more about the new service.

Presiding Judge Xapuri B. Villapudua had this to say about ODR, “The Court is pleased to be able to enhance the public’s access to justice through the ODR system. Expanding virtual court services in San Joaquin County has never been more important.”

The Court is looking to expand its ODR services to include other case types in 2021.

###