



SUPERIOR COURT OF
CALIFORNIA
COUNTY OF SAN JOAQUIN
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PUBLIC NOTICE

FOR IMMEDIATE RELEASE: October 31 , 2024

SAN JOAQUIN COUNTY SUPERIOR COURT SHARES ADDITIONAL INFORMATION ON CONNECTIVITY ISSUES

Since our last update, San Joaquin County Superior Court has been working diligently to investigate connectivity issues that have impacted some of our systems. We have determined these issues to be the result of a cybersecurity incident. We took immediate and proactive steps to contain the event, which included isolating our systems from the internet. As a result, part of our network remains offline.

We also quickly engaged leading third-party cybersecurity experts to support our ongoing investigation and remediation, with a focus on securely restoring any impacted systems as quickly and safely as possible. As we continue working through this process, we have manual workarounds in place, but the following public services remain temporarily unavailable:

- Phone and fax service
- Juror reporting instructions and information – Jurors summoned for the week of October 28th and in groups 138 through 150 are excused
- Remote appearances
- E-filing
- Court website and all on-line services
- Credit card payment processing

While we do not yet have a timeline for full restoration, our dedicated team of internal and third-party cybersecurity experts continue working with the utmost urgency to bring any impacted systems securely back online and we will continue to share recovery updates as we have them.

We regret any concern this incident may cause and appreciate the community's patience as we continue our investigation and remediation processes.

Please follow the Court on 'X', @SJSuperior, or [Facebook](#), for the latest updates.

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