

SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN JOAQUIN 180 E. Weber Avenue Stockton, CA 95202 (209) 992-5695 www.sjcourts.org

PRESS RELEASE

FOR IMMEDIATE RELEASE: NOVEMBER 7, 2025

STOCKTON, CA – The Superior Court of California for the County of San Joaquin (the "Superior Court") has completed an investigation of unauthorized activity—involving its computer network. Upon learning of the unauthorized activity, the Superior Court took immediate action to contain the incident and began an investigation with the assistance of a cybersecurity firm that has assisted other organizations in similar situations and reported the incident to law enforcement. The investigation determined that an unauthorized person gained access to some Superior Court systems between October 25 and October 30, 2024, and acquired copies of certain files.

The Superior Court searched and reviewed the files that were involved, which took a substantial amount of time and effort, and determined that the files involved contained individuals' names with one or more of the following: Social Security number, driver's license or California identification card number, tax identification numbers, passport number, military identification number, account number or credit or debit card number, medical information, and/or health insurance information.

The Superior Court reminds individuals that it is always a good idea to be vigilant for incidents of fraud or identity theft by reviewing account statements and free credit reports for any unauthorized activity. The Superior Court is offering one year of complimentary identity protection services to individuals whose information was involved.

The Superior Court is offering complimentary one-year membership in identity protection and credit monitoring services to individuals whose personal information may have been involved. If you believe your personal information may have been involved in this incident and you are interested in enrolling in the services, please visit https://www.sjcourts.org/cybersecurity-incident/ and follow the steps enroll.

The Superior Court has established a dedicated, toll-free call center to answer questions that individuals may have about the incident, (844) 354-1371, available Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding major U.S. holidays.

To help prevent something like this from happening again, the Superior Court has taken, and will continue to take, steps to enhance the security of its computer network.

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